

# Planning Ahead

## Knowing Where to Go for Medical Care

You have the option to visit the provider of your choice. However, the amount you pay for services will depend on whether your provider or facility is in network with Anthem. You will pay less of your own money when you seek care with an Anthem provider, also known as "In Network."

### How to find a Doctor Within the Anthem Network

With the "Find a Doctor" online tool, it's easy to look for doctors, hospitals, pharmacies, labs, and other providers who are part of the Anthem Blue Cross network. Check if your favorite doctor is in the network, or look for one near you.

#### IF YOU'RE A MEMBER OR A GUEST

**Step 1:** Visit <https://www.anthem.com/ca/find-care/>

- Click the Log in to Find Care box to access your elected plan; OR the Click Select a plan for basic search box
- Scroll down to answer questions that will help narrow your search

**Step 2:** Scroll down the screen to complete the following fields:

- What type of care are you searching for? Use drop down to select: Medical or Network
- What state do you want to search in? You will need to choose the state your Employer's headquarters is located in. Use drop down to select: Your State
- What type of plan do you want to search with? Use drop down to select: Medical (Employer-Sponsored)
- Select a plan/network. Use dropdown to select: Prudent Buyer PPO/EPO
- Click Continue Button.

**Step 3:** Enter the Zip Code in the far right box. You now have 2 ways to narrow your search

- Option 1: Enter in the Physician's Name, Specialty, NPI or License Number in the Search Box. The results will appear below the Search Box. You may either click on the name provided or you may click on the See All text.
- Option 2: Scroll down and select one of the Types of Providers listed. The results will appear on a new screen and you can click on the physician's name to obtain additional details.

**Step 4:**

- View your search results.
- Click the printer icon to print the results of your search.
- Click on a provider's name to see more details.
- Click the Back to Results button in the upper left hand corner or Back box at the bottom of the screen to return to results.