

Let us bring your medications to you

With OptumRx® home delivery, you can get a 3-month supply of your long-term medications. Plus, we mail them to you with free standard shipping.

Want more reasons?



Skip the trips

We deliver your medication to your door. You don't even have to leave home or wait in the pharmacy line.



Save some money

You may pay less than what you do at in-store pharmacies. And, standard shipping is free.



Stay on track

With a 3-month supply, you may be less likely to miss a dose. You can even sign up for automatic refills.



Pay your way

Make 1 payment upfront or split it up into 3 equal monthly payments with the Easy Payment Plan.



Get the lowest price

Home delivery members save \$10-12* on average per order when they use the drug pricing tool and fill with home delivery.

Go online or use the app to see what you can save.

*2020 OptumRx drug pricing tool cost analysis.

We're here when you need us

Use the website and app any time to track orders, request refills, price medications and more. Our pharmacists and customer support team are also ready 24/7.

Ready for home delivery?

Here are the ways to sign up.

- **optumrx.com** or with the **OptumRx app**.
- Or, ask your doctor to send an electronic prescription to OptumRx.
- Or, call the number on your member ID card.

Frequently Asked Questions

Is OptumRx home delivery pharmacy in my plan's network?

Yes, it's part of your plan's pharmacy network.

Once I've enrolled in home delivery, how long will it take to get my medication(s)?

Medications should arrive 2-5 business days after we receive completed new and refill orders.

Do I need to set up a home delivery account?

Yes. Before we can ship your first order, you need to set up your account and provide your payment method (credit card, debit card or bank account). Using your account, you can go online or use the app any time to place and track orders, check prices, and more.

What is a long-term medication?

Long-term medications are those you take on a regular basis. They may also be called "maintenance medications." These may be taken for high blood pressure, cholesterol, and depression, just to name a few.

Can I use home delivery for any medication?

Most drugs are available through home delivery. See which of your prescriptions can be filled through home delivery by going online or using the app.

What is ePrescribe?

It's a way for your provider to send electronic prescriptions to OptumRx. It is much faster than mail and faxing prescriptions. Controlled substances can only be ordered by ePrescribe. Some exceptions apply.

Can I set up medication reminders?

Yes. Go online or use the app to check your profile and turn on email and phone notifications and reminders.

How does the automatic refill program work?

Go online or use the app to see and enroll all eligible medications. Then, we'll send your refills when it's time. We notify you before we ship and we'll use your approved payment method on file. It's that easy.

How does the Easy Payment Plan work?

Place your medication order online or by phone and select Easy Payment Plan. We'll split the cost for that order into 3 equal monthly payments that will be charged automatically to the payment method on file. When you make the first payment, we'll ship the entire supply. Then, we'll remind you before the other payments are due.

Don't wait. Sign up for home delivery today.

Log in to optumrx.com or use the **OptumRx app**.

Confused about health care terms? Visit justplainclear.com.

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